

Symposium on Online Text-based Emotional Support Services in Hong Kong

Abstract

Online text-based emotional support services are growing in reach, importance, and complexity. This symposium brings together for the first time several providers. Representatives from Jockey Club Online Youth Emotional Support “Open Up”, “ChatPoint” of The Samaritan Befrienders Hong Kong, “Say Something Web Chat” of Suicide Prevention Services and Youth Outreach Territory-wide All-night Outreaching Services will share and discuss the lessons they have learned thus far, as well as the challenges they face.