Follow Up of the NGO Roundtable on Community End of Life Care (June 25, 2014)

Three Action Focus:

1. Professional Service Enhancement
   1.1 Development of Palliative Care Social Work Practice /End of Life Programs* (initial scope identified – to develop service models, tool kits and practice guides)
      - Case management to ensure quality and adequacy of care
      - Common Framework for Assessment, Advanced Care Planning (ACP) that can interphase with medical sector
      - Family centred intervention to reduce stress and tension
      - Psycho-social-spiritual support to the Individual, relieve anxiety, support choice and autonomy in care decisions to enhance quality of life at the end stage of life
   1.2 Practitioner’s training, learning circles and team support
      - Develop website for knowledge exchange
   1.3 Support service providing organizations to conduct service evaluations and impact assessment
   1.4 Identify the service component, the manpower and resources required for end of life care

2. Policy Advocacy – an End of Life Strategy for HK
   2.1 An Integrated Medical + Social Intervention Service Model for Community End of Life Care
      - Affirm the role and parameters of psycho-social intervention and professional social service in the end of life care system
      - Define the interphasing and support from the medical system (both public and private-GP)
   2.2 Removing the Medical-Legal barriers and Consumers Protection for Dying with dignity and choice
      - Organize insight and observations from the sector to inform and participate in the policy making process, to ensure that the policy addresses the concerns and needs of the dying

3. Public Education and Cultural Change
   3.1 Promote Life and Death Education in Schools and in the community
      - Curriculum development and training
      - Promote adoption in community elderly centres
   3.2 Work with the Media
   3.3 Empower Elders and to-be Elders to make their voices and concerns heard
   3.4 Advocate for consumer’s choice and protection in funeral services
   3.5 Public Education and Awareness on Grief and Bereavement

HKCSS – Elderly Residential Service Network Meeting (November 4, 2014)

1. Follow up of 25 June NGOs Roundtable on Community End of Life Care in HK
2. Situation update and discussion
3. Ideas on the way forward
   - a systematic RCHE operators survey on concerns and improvement measures
   - advocate EoL care as an agenda for 2015 WAPS