



**Ms Gina Barbieri**

Principal Ombudsman

The Office of the Compliance Advisor/Ombudsman (CAO)

**Biography**

Gina Barbieri manages International Finance Corporation's Office of the Compliance Advisor Ombudsman's dispute resolution function and is a South African human rights lawyer and dispute resolution professional. Before joining the CAO she ran a legal practice specializing in mediation and other forms of alternative dispute resolution (ADR). She has mediated numerous disputes in the employment, commercial and community arena and is the author of two books on labour practice in the public and private sector. Gina co-authored and edited two IFC publications on the establishment of ADR Centres in emerging markets and guidelines on the practice of ADR. She is a co-founder of the African Institute for Mediation, served as the Deputy Head of the Africa Centre for Dispute Settlement, Stellenbosch University Business School, and sat on the steering committee for the establishment of the African Mediation Association. She obtained her BComm LLB from the University of KwaZulu-Natal and is a CEDR (UK) and IMI accredited international mediator.