

The University of Hong Kong  
Faculty of Social Sciences  
HKU-HKJC ExCEL3

One-day Workshop on  
“How to Avoid Disaster for NGOs”

Tuesday, June 7, 2016  
Presented by Margaret Coates and Samuel Tong

Managing Risk  
Presented by Margaret Coates  
*Principal, Margaret Coates, Consultant*

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▶ Mitigation

- ▶ What to do to manage the risk
- ▶ Before crisis: to avoid a crisis or reduce its impact
- ▶ Identify appropriate & realistic actions

▶ Key considerations

- ▶ Resources
- ▶ What is achievable
- ▶ Cost v benefit
- ▶ Impact assessment
- ▶ Ethics, legality, support of others, etc

▶ Key Points:

- ▶ Identify & preserve what is already being done successfully
- ▶ Develop & implement what needs to be done in the future

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▶ **Managing Risk**

- ▶ Risk cannot be eliminated, only reduced
- ▶ Risk can also be an opportunity
- ▶ Risk Management includes:
  - ▶ Problem solving
  - ▶ Strategizing
  - ▶ Business planning
  - ▶ Team building

▶ **Key Points:**

- ▶ Risk can be a threat or an opportunity
- ▶ Risk can be managed

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▶ **Challenges & Benefits of Risk Management**

- ▶ Biggest challenge: human nature
- ▶ Benefits
  - ▶ RM raises the likelihood of success in achieving your mission
  - ▶ RM may save your organisation from disaster

▶ **Key Points:**

- ▶ You are already managing risk
- ▶ You can set up a formal Risk Management programme, no matter what size your NGO is
- ▶ Get started, focus on high risks & write down your ideas so they're not lost or misunderstood by others

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- ▶ Small Group Exercise: How to Avoid Disasters
  - ▶ Learn from participants' experience
    - ▶ The most important risks facing NGOs in Hong Kong today
    - ▶ The impact of the risk on the organisation & its stakeholders
    - ▶ How can the risk be managed
  - ▶ Each group to populate the RR with their risks
- ▶ Key Points:
  - ▶ The Risk Register is a management tool
  - ▶ You are already managing risk

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