

## **Workshop on How to Avoid Disasters for NGOs**

Recently, we heard about an old man killing and hurting his inmates, a social worker spraying anti-bacterial liquid to a Down's Syndrome boy, elderly put naked in an open area in cold winter and gauze inserted in the anus of a mentally handicapped patient of a caring home. You do not want these mishaps happening to your organisation, do you? Can we avoid these risks?

NGOs all strive to provide excellent service to our customers. However, external and internal factors affect the delivery of our service. This may result in threats leading to damage to reputation, financial loss, human injuries and death, and fraud. The very survival of the service organisation may be in danger. These unwanted happenings negate our hard work and passion. Whilst we may consider these risks from time to time, are you confident that you handle your risks properly? Are risks opportunities or threats?

This practical one-day workshop is for charities, foundations, social enterprises and scholars of social science. The workshop is built on the "Symposium on Risk Management in For-profit and Non-profit Organisations: Lessons for NGOs" presented at ExCEL3 in September 2014. In the Symposium, participants learned the importance of a systematic approach to risk management and the basics of a risk management system. In the coming workshop, after a brief review of the risk management framework, the emphasis will be on interactive small and large group work which focuses on learning skills and using tools. In the workshop, you will be facilitated to identify key risks in the NGO industry, how to mitigate them and understand the resources required to effectively manage risks.

*Note: Prior attendance at the Symposium is not required for attendance at this workshop.*