# Online Giving – The Digital Tool

**Nick Crabb** 



# Scope

- 1. Introduction to online philanthropy
- 2. Why Online?
- 3. Social Media
- 4. Online Giving in Asia
- 5. Challenges



# Online Philanthropy

There are three main ways for non-profits to fundraise online:

- 1. Direct
- 2. Peer to peer fundraising
- 3. Donation Appeal / Crowd funding



### **Direct Donation**

- A very simple, logical process that takes place on a non-profit's website.
- Facilitates donations from the non-profit's network and donations made by organic visitors to the website.





# Peer-to-Peer Fundraising

- A method for a non-profit to leverage their network of existing supporters to fundraise on the organisation's behalf.
- Usually in the form of personal challenges and/or events.





# **Donation Appeal**

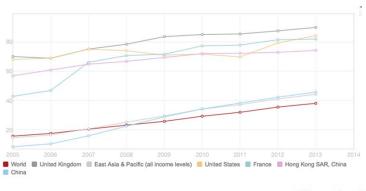
- Created for specific programs and usually with a target and a time frame.
- Used mainly to raise relief funds in response to a natural/ human disaster.





# Why Online?

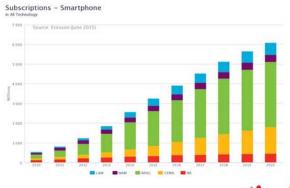
• Globally, the internet is becoming more accessible especially in Asia:





# Why Online?

 Accessibility has been vastly increased through the use of mobile internet and is only going to increase – note the (%) of APAC





# Online Giving

• In the US, overall giving grew2.1% whereas online giving grew 8.9% in 2014 compared to 2013 and accounted for 6.7% of all fundraising.



(Blackbaud, 2014 Charitable Giving report)









# Online Giving in Asia - China

#### 2008 Wenchuan Earthquake

- In 2008 Individual donations surpassed corporate donations (traditional source)
- Only state backed foundations could publically solicit these donations.
- Relief funds were reported to have been misappropriated including the Chinese Red Cross (raised \$650 million) causing low confidence in the sector – giving declined



# Online Giving in Asia - China

#### 2011 The rise of Social Media

- Between 2008 2013 the number of social media followers doubled to over 617 million!
- Platforms provided opportunity to share topics regarding social concern.







# Online Giving in Asia - China

#### Social Media & Online Giving Platforms

- Social media platforms provided ways to donate (Tencent, Weibo and Alipay)
- First time linking news and information to ways for individuals to address the social challenges.
- Empowered average citizens to address social need. Donations are usually small but build up quickly!



### Online Giving in Asia - China

### 2013 Lushan Earthquake

- \$48 million in 10 days
- \$12.8 million from individual donations

### Jet Li's One Foundation

- Received over \$49 million in relief donations
- 48% from individual donations
- Out of 3 million donors, 2 million donated on social media platforms



# Online Giving in Asia - China

### **Challenges / Opportunities**

- Culture
- Banking systems
- Charity regulation
- Donor stewardship
- Ethics



### Resources

### Charity Aid Foundation's Individual Giving publications:

- UK Giving 2014: <a href="https://www.cafonline.org/pdf/CAF%20UK%20Giving-FINAL%20-%20web%20enabled.pdf">https://www.cafonline.org/pdf/CAF%20UK%20Giving-FINAL%20-%20web%20enabled.pdf</a>
- World Giving Index

2015: https://www.cafonline.org/pdf/CAF\_WGI2014\_Report\_1555AWEBFinal.pdf

#### Blackbaud

https://www.blackbaud.com/nonprofit-resources/fundraising-research#.VX8IrosyHdl

- 2014 Charitable Giving Report
- The Future of Fundraising

#### **Source Information Services**

Social media and not-for-profits <a href="http://www.charitydigitalnews.co.uk/resources/social-media-and-not-for-profits/">http://www.charitydigitalnews.co.uk/resources/social-media-and-not-for-profits/</a>

### The Asia Foundation

• Rise of Social Media Transforms Philanthropy in China, Emily Weaver <a href="http://asiafoundation.org/in-asia/2014/04/30/rise-of-social-media-transforms-philanthropy-in-china/">http://asiafoundation.org/in-asia/2014/04/30/rise-of-social-media-transforms-philanthropy-in-china/</a>



