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Miss Chien is an experienced social worker and executive manager in the field of social services, with experience in different areas, including youth work, women services, community development, elderly and rehabilitation service for adults with mental handicap. She has been working in the position of senior management for over 14 years, and has also accumulated years of experience in teaching and consultancy work. Before joining the HKU-HKJC ExCEL3 Team, Elsie was the Deputy Director of a social service agency in Hong Kong. Miss Chien graduated from the Chinese University of Hong Kong with her Bachelor's Degree in Social Science. She then received her Master of Social Work degree from the University of British Columbia, and her Master of Business Administration from University of Birmingham. Currently, Miss Chien is a research associate of HKU-HKJC ExCEL3 and also teaching at the Department of Social Work and Social Administration of The University of Hong Kong.