

# International Conference on the Third Sector and Public Governance in Greater China: Opportunities, Challenges, and Prospects

Dr. Jane Lee  
Director  
Hong Kong Sheng Kung Hui Welfare Council

9 March 2012

## The roles of NGO in the past :

- Needs driven ;
- Pioneering with innovative approach ( e.g home help service developed by St. James Settlement) ;
- Assist the government to provide social services to all walk of lives (a kind of social control)

## The roles of NGO at the present

- Lump Sum Grant Effect ;
- Self governance and management ;
- More collaboration with commercial sector ;
- The emergence of Social Enterprise ;
- Diminishing the influence of traditional NGO ;

## Challenges to Service Delivery

- High Demand, Limited Resources
- Not sustainable to over rely on government resources
- Mind set limited by too many rules and guidelines
- The world keeps changing

## The roles of NGO in the future

- Choice of service users [money-follows-user 錢跟人走], NGO need to reform and strike for excellence ;
- Change of the ratio in subvented and non-subvented services ;
- The top management of NGOs need business management knowledge and skills to run the services ;
- NGO back to the basic, to provide service with its own resources ;
- More direct keen competition and collaboration between NGO, SE and the commercial sector.

## The way for social innovations

- Tradition of people dealing with problems and needs themselves;
- Government shouldering more duties of care: welfare state approach;
- Social innovative way: tri-partite collaboration

## What is the Best Approach to help those people in need?

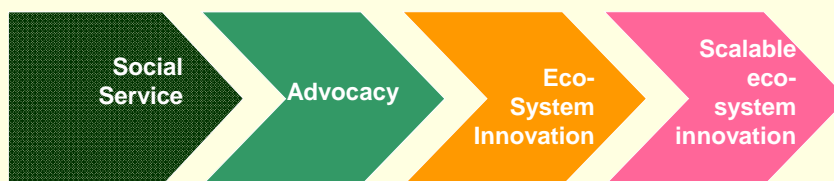
- Is our current model the best?
- Can we let disadvantaged people live normally in our communities?
- How?



Vivien Maidaborn

7

## Continuum of Social Inclusion:



Where are we:

- Service Provider
- Advocate
- Innovator
- Replicable model for sustainable development

8